

ANNUAL REPORT
Fiscal Year 2009-2010



Lead

Inspire

TRANSFORM

CATHOLIC  CHARITIES *of the* EAST BAY

Leading through Love, Compassion, and Justice for 75 Years.



MISSION

*Directed by our Faith,
Catholic Charities of the East Bay
lifts people out of poverty by promoting
self-sufficiency, strengthening families,
and supporting safe and just communities.*



Message from Solomon Belette, Chief Executive Officer

As we celebrate our 75 years of rich history in the Diocese of Oakland, we are very mindful of the tremendous efforts that many before us have made to establish and build vibrant social ministries. These ministries have addressed the basic needs of the poor and the most vulnerable providing help, creating hope, and transforming individuals and communities. It is this legacy that we celebrate in 2010 that inspires us to look at our future with great optimism and confidence.

The mission of Catholic Charities is directed by our faith and belief in the fundamental principles of Catholic Social Teaching, Human Dignity, Community, Solidarity, and the Preferential Options for the Poor, just to name a few. These have made our value proposition unique and has differentiated our services from others that are also engaged in similar social services.

2010 was a challenging year in many respects. A key and most enduring challenge has been the impact of the economic recession of the past few years which has exacerbated poverty by throwing more people from relative comfort and affluence to join the ranks of the poor and the working poor for the first time ever. The loss of jobs compounded by the inability to keep and maintain stable housing has traumatized so many people in our communities. This economic crisis stretched the social safety net pushing it closer to a breaking point.

Catholic Charities responded to this crisis by redeploying its resources and intensifying services that provided stability and continuity. I am very proud and humbled to say that thousands of families were literally saved from the brink of homelessness. So many in our community were able to access vital resources like food stamps, assistance with their utilities, and the means and support they needed to navigate a complicated and com-

plex system. Our staff understood the pain and anxiety of many who had lost control and were crying for help to restore psychological and social stability and a greater sense of safety.

The support of the community, our donors, the local parishes, the philanthropic community, our community partners, and, most importantly, our dedicated staff and volunteers is what made it possible for Catholic Charities to remain resilient in this tough and difficult economic climate. The quality of our services and our commitment to compassion and social justice were never compromised despite the many challenges we faced.

Reaching our 75 years milestone at a time of enormous challenges and crisis in the social safety net landscape has reinforced our position that the social service ministries of Catholic Charities must continue with greater focus, perseverance, and vigilance. We are renewing our social contract with a commitment to “grow our impact” and deepen our services.

I am deeply grateful that you have entrusted us with these responsibilities — to meet the needs of our brothers and sisters in distress, to provide healing and restoration of human dignity, to create solidarity and to build a stronger community.

We ask for your continued prayers and support as we begin the second decade of the 21st century with hope and confidence to make a lasting and profound change in reducing poverty, preventing violence, and welcoming those who seek freedom and opportunity.

Respectfully,

Solomon Belette, CEO

1934

The agency got its start on August 16 when San Francisco Archbishop John J. Mitty announced that 36 Catholic aid agencies in the East Bay would be combined into one Affiliated Catholic Charities of Alameda County, under the leadership of Father Joseph Mulkern.



1935

The new agency was ready to begin coordinated efforts to serve those suffering because of the Great Depression. It concentrated on helping impoverished families and orphans who were cared for and placed in foster homes and institutions. Its commitment to social justice also began this year when Catholic Charities helped the City of Berkeley organize a counter protest to a Ku Klux Klan rally.



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1938

Another long tradition begins. The Theresians of Holy Names College in Oakland formed an auxiliary to organize Christmas parties for needy children. This effort was the forerunner of today's Alameda and Contra Costa Ladies Auxiliaries.



WORLD WAR II YEARS

Catholic Charities organized blood drives, provided hospitality to service members going or returning from the war front, and continued their professional social services.

PROGRAMS

Catholic Charities helps people in need who reside in the East Bay. These include the elderly, the hungry and the homeless, families and children, immigrants and refugees, the unemployed and underemployed, people with HIV/AIDS, victims of violence, at-risk youth, and others.

Violence Prevention

Catholic Charities of the East Bay seeks to fight violence in the community by addressing both the roots of violence and the effects. We use a number of programs, each helping a segment of the population deal with the terrible effects of community violence:

Our **CARE** program helps young people recently emancipated from the Foster Youth system build a normal life, helping them avoid poverty and joblessness and providing them with housing assistance, financial literacy, job search skills and general life skills.

The **Crisis Response Support Network** provides crisis intervention, intensive case management and grief and trauma counseling. In 2010 the CRSN responded to 82% of Oakland homicides.

The **Restorative Justice Program** provides youth with the skills to develop alternatives to violence, including Conflict Mediation, Clinical Case Management, Community Education & Training and the Peace Academy.

Path One provides intensive case management for families in Contra Costa County who are experiencing domestic violence or child neglect, with the goal of keeping children united with their family.

Immigrant and Refugee Integration

Catholic Charities of the East Bay assists legal immigrants and refugees by heeding the gospel call to welcome the

stranger. We provide assistance with English literacy, job training and job search skills, and transitional skills into our society.

Project BMAT, the Bilingual Clinical Medical Assistant Training Project, a collaborative job training project, supports low-income, limited English proficient Richmond and West County residents to secure employment as Clinical Medical Assistants, a high demand occupation in the East Bay.

The **Refugee Employment and Social Services** program serves refugees residing in Alameda County with employment counseling, job development, and job placement to help them effectively integrate into American life.

Through our **Refugee Resettlement** program, we welcome refugees, responding to their basic needs. We help them integrate into mainstream society through comprehensive resettlement and post-resettlement services.

Our **Immigration and Naturalization** program helps fee-paying legal immigrants (including kids in foster care and victims of domestic abuse) with visa petitions, a path to citizenship, political asylum claims and reuniting of families.

Project ACCESS provides training, career and other support services for non-native speakers of English who want to enter and advance in the Early Childhood Education field.

Our **Family Literacy Program** brings families together to help young children to realize their full potential as learners, and to help parents become their child's first and most important teacher.

For over 25 years, Catholic Charities of the East Bay has been teaching English as a Second Language and other adult education classes. Over 5,000 immigrants and refugees have improved their English proficiency, prepared for the citizenship test, studied math, learned how to use a computer, and prepared for a career.

1945

The agency's name was changed to Catholic Social Service of Alameda County.



1962

The Diocese of Oakland (encompassing Alameda and Contra Costa counties) was established and the new bishop, Floyd L. Begin, selected Father (later Msgr.) John T. McCracken as diocesan director of Catholic Charities. Under his leadership, the agency developed new programs and modernized its facilities and operations, moving to its present headquarters on Jefferson Street in Oakland in 1965.

PROGRAMS (Continued)

Our **Multicultural Senior Services** program helps seniors adapt to their new lives in America, through inter-cultural activities, physical and mental health activities and connection to Senior Peer Companions.

The **Monument Corridor Case Management** program provides practical support such as housing assistance and referrals to residents of the Monument Corridor in Concord, the most densely populated part of the East Bay, and one of the most impoverished.

Our **Monument Corridor Seniors** program organizes the community to respond to the needs of seniors with information, referral and neighborhood-based senior activities.

Poverty Reduction

Catholic Charities of the East Bay offers proactive programs to alleviate the effects poverty in the community, and to help families chart a path out of poverty.

Critical Family Needs is a one-time cash assistance program for eligible families and individuals, including seniors. Cash assistance is provided to those who are experiencing a crisis and needing emergency help to maintain their family well-being.

Family-to-Family is a family strengthening partnership between Catholic Charities of the East Bay and parishes in the Oakland Diocese. This program is designed to provide a safety umbrella to families who can use a helping hand to overcome poverty. It provides parish groups the unique opportunity to work with a local family and make a difference in their lives.

The **Housing Counseling** program provides information and education regarding tenant responsibilities and rights, and information on how to maintain their housing or prevent homelessness.

Our **Volunteer Income Tax Assistance** program is staffed by trained volunteers who provide free tax preparation and e-filing for qualified tax payers. In 2010, we helped 458 families file, receiving \$680,000 in refunds.

We offer a **HIV/AIDS Short-Term Housing** program for homeless or marginally housed Alameda County residents living with HIV/AIDS, and HIV/AIDS Long-Term Housing and employment support for people who live in housing run by Resources for Community Development Programs.

Our **HIV/AIDS Substance Abuse Counseling** program provides therapy to Alameda County residents diagnosed with HIV/AIDS who struggle with substance abuse.

Catholic Charities' **School Counseling** program provides counseling service to schools in the Diocese of Oakland, for students displaying behavioral, emotional or academic problems, to help them perform to the best of their capacity.

Our **Counseling** program provides professional, confidential, and affordable services to residents of Alameda and Contra Costa Counties.

Other Programs

Catholic Charities of the East Bay also provides other unique services, as the local fiscal agent for both Catholic Relief Services, of programs supported by the U.S. Conference of Catholic Bishops. We also provide special help to families at Christmas, and brighten the holidays for thousands.

Special thanks to all of our wonderful volunteers who are so generous with their time. Together you are helping people and changing lives.

1970 - 1999

The agency's response to community concerns continued with the establishment of a prison and community justice program and a refugee resettlement and employment program. It also mobilized aid to victims of the 1989 Loma Prieta earthquake and the 1991 Oakland hills fire.



The AIDS epidemic prompted Catholic Charities to provide HIV/AIDS housing services in response to growing discrimination against persons living with AIDS. The agency also addressed school violence towards gay and lesbian youth through the Safe Schools Project and reached out to gay and lesbian Catholics through an outreach task force.

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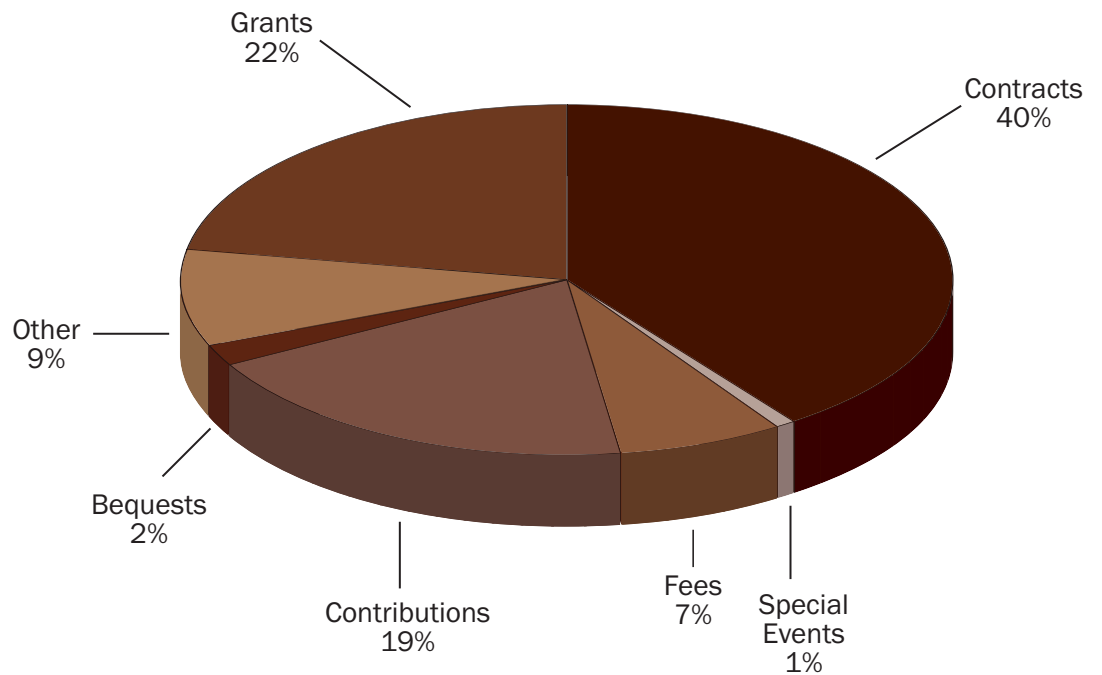
MILLENIUM & BEYOND

Catholic Charities delivers multiple social services through its Family Service Centers in Oakland, Richmond, Concord and Brentwood. It sponsors programs for troubled youth, senior citizens, emancipated foster youth, and women seeking a career in the childcare industry. The agency's counseling department provides student and family counseling in numerous Catholic schools in the diocese.



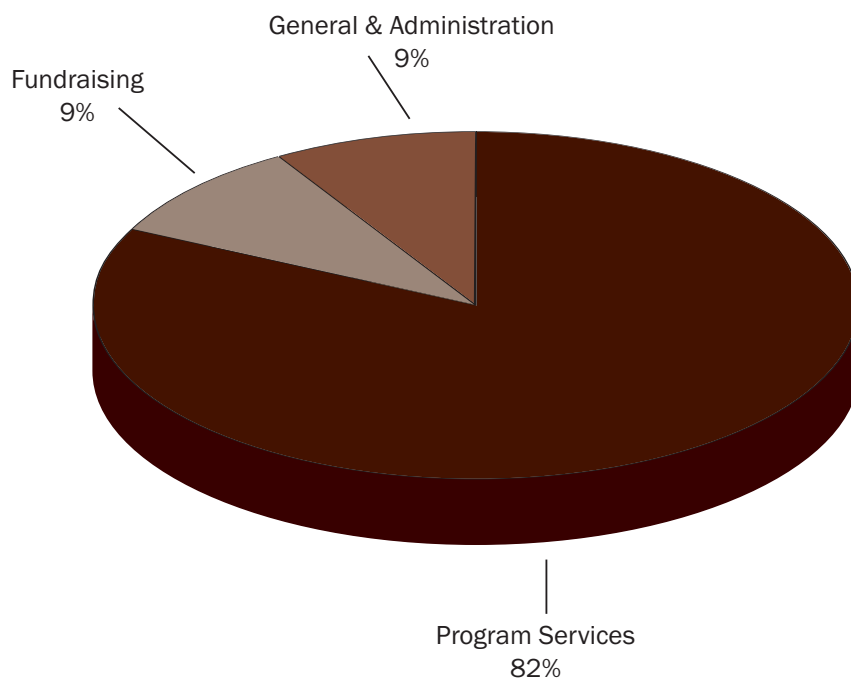
SUPPORT AND REVENUE

Ten Months Ending April 30, 2010



FUNCTIONAL EXPENSES

Ten Months Ending April 30, 2010



CATHOLIC CHARITIES OF THE EAST BAY

Statement of Activities

Ten Months Ended April 30, 2010

	<u>Unrestricted</u>	<u>Temporarily Restricted</u>	<u>Total</u>
Revenue, support, and investment net gains (losses)			
Support			
Contributions	\$ 976,335	\$ 50,315	\$ 1,026,650
Grants from foundations and other organizations	408,211	791,063	1,199,274
Grants from United Way	5,200		5,200
In-kind services	45,840		45,840
Bequests	120,094		120,094
Change in value of split-interest agreement		206,087	206,087
Total support	<u>1,555,680</u>	<u>1,047,465</u>	<u>2,603,145</u>
Revenue and investment gains (losses)			
Government contracts	2,137,555		2,137,555
Program fees	344,742		344,742
Special events	61,836		61,836
Miscellaneous income	20,289		20,289
Gain on disposal of assets	108,065		108,065
Interest and dividends	39,658	18,152	57,810
Gain on investments	53,649		53,649
Total revenue and investment gains (losses)	<u>2,765,794</u>	<u>18,152</u>	<u>2,783,946</u>
Net assets released from program restrictions	<u>638,319</u>	<u>(638,319)</u>	<u>-</u>
Total revenue and support	<u>4,959,793</u>	<u>427,298</u>	<u>5,387,091</u>
Expenses			
Program services	4,014,595		4,014,595
General and administration	437,347		437,347
Fundraising	414,726		414,726
Total expenses	<u>4,866,668</u>	<u>-</u>	<u>4,866,668</u>
Change in net assets	93,125	427,298	520,423
Net assets, beginning of year	<u>2,542,421</u>	<u>1,448,344</u>	<u>3,990,765</u>
Net assets, end of year	<u>\$ 2,635,546</u>	<u>\$ 1,875,642</u>	<u>\$ 4,511,188</u>

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Concord Family Center

3540 Chestnut Avenue, Concord, CA 94519
Telephone: 925.825.3099

Richmond BMAT Project

Serra Adult School,
6028 Ralston Avenue, Richmond, CA 94805

Eastmont Housing Resource Center

Eastmont Town Center Mall,
7200 Bancroft Ave. Ste 262, Oakland, CA 94605
Telephone: 510.639.4663

Richmond Family Literacy Program

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