Terms of Use & Privacy Policy

It is Catholic Charities of the East Bay’s policy to respect and protect the privacy of our website visitors (“visitors”). This policy statement tells you how we collect information from you and how that information is used and kept.

Catholic Charities of the East Bay respects and protects the privacy of our website visitors and does not collect personal information from website visitors unless it is voluntarily given by a visitor when filling out and submitting forms. This policy applies to pages owned and operated by Catholic Charities of the East Bay. Third party sites state their privacy policies separately.

Donors Privacy Policy

Catholic Charities of the East Bay does not sell or exchange donor information with other organizations or disclose privileged information regarding donors or gifts to unauthorized parties. If a donor wishes to remain anonymous or wishes to have their gift restricted to a specific purpose or program, this is duly recorded and honored.

Use of Cookies

Certain sections of Catholic Charities of the East Bay’ website may use “cookies” to store visitor information. A cookie is a small string of text that a website can send to your browser that is intended to enhance your visit. In general, cookies can securely store a visitor’s ID and password specific to that website, personalize home pages, identify which parts of a website have been visited, or keep track of selections in a form or shopping cart. A cookie does not retrieve data from your hard drive, pass on computer viruses, or capture your email address.

Cookies help Catholic Charities of the East Bay understand which parts of the website are the most popular, where visitors are going, and how much time is spent there. Catholic Charities of the East Bay uses cookies to study traffic patterns on the website so suitable improvements to the website can be made and provide visitors with better user experience. Cookies are not designed to provide Catholic Charities of the East Bay with any information unrelated to the website. One’s browser, however, does automatically provide the type of computer and operating system a visitor is using.
Security

We offer the use of a secure server. All supplied sensitive/credit information is transmitted via Secure Socket Layer (SSL) technology and then encrypted into our payment gateway providers database, only to be accessible by those authorized with special access rights to such systems, and are required to keep the information confidential. Nevertheless, such security measures may not prevent all loss, misuse or alteration of information on the website, and Catholic Charities of the East Bay is not responsible for any damages or liabilities relating to any such security failures. Although Catholic Charities of the East Bay takes every precaution possible, understand that data and communications, including e-mail and other electronic communications, may be accessed by unauthorized third parties when communicated over the Internet. Furthermore, the website contains links to other websites. Catholic Charities of the East Bay is not responsible for nor can Catholic Charities of the East Bay ensure the privacy practices or content of such other websites.

Protecting the Privacy of Children

Because we care about the safety and privacy of children online, we comply with the Children’s Online Privacy Protection Act of 1998 (COPPA). We do not knowingly contact or collect personal information from children under 13. If you want to notify us of our receipt of information by children under 13, please contact us.

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Acceptance of Terms of Use & Privacy Policy

Catholic Charities of the East Bay reserves the right to change this policy without notice. Any changes to this policy will be posted to this page as soon as reasonably possible. Use of the Catholic Charities of the East Bay website constitutes consent and acceptance to any Terms of Use & Privacy Policy then in effect.
Limitation of Liability

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Online Privacy Policy Only

This online privacy policy applies only to information collected through our website and not to information collected offline. By using our site, you consent to our privacy policy.

Contact Us

If you have any questions or comments concerning Catholic Charities of the East Bay’ Terms of Use & Privacy Policy, please contact us via email at cceb_webadmin@cceb.org or send a letter to:

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At Catholic Charities of the East Bay, we try to ensure the security of all of our electronic communications such as email and our websites. If you receive any email that appears to be fraudulent or feel our website has been compromised in any way, please contact us immediately at cceb_webadmin@cceb.org to report this activity. Fraudulent activities will be reported to the proper authorities. Never release any personal or financial information
via electronic communication unless you are certain it is secure, such as through our secure online donation page.